

PATENT

Atty. Dkt. No. ROC920010109US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED
CENTRAL FAX CENTER

JUL 07 2004

OFFICIAL

In re Application of:
Emerick et al.

Serial No.: 09/865,371

Confirmation No.: 3728

Filed: May 25, 2001

For: Method and Apparatus Upgrade
Assistance Using Critical
Historical Product Information

Group Art Unit: 3627

Examiner: Harle, J.

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450CERTIFICATE OF FAX
37 CFR 1.8I hereby certify that this correspondence is being facsimile
transmitted to the Patent and Trademark Office to fax number
703/872-9306 to the attention of Examiner Jennifer Harle on
the date below:July 7, 2004
Date

Gero G. McClellan

Dear Sir:

RESPONSE TO OFFICE ACTION DATED MARCH 11, 2004

In response to the Office Action dated March 11, 2004, having a shortened statutory period for response set to expire on June 11, 2004, please enter this response and reconsider the claims pending in the application for reasons discussed below. The Commissioner is hereby authorized to charge counsel's Deposit Account No. 09-0465, the fee of \$86.00 for the addition of one (1) independent claim and for any fees, required to make this response timely and acceptable to the Office.

The Claims are reflected in the listing which begins on page 2 of this paper. Remarks/Arguments begin on page 9 of this paper.

Page 1

273802_1